



Timetable

Perth East Perth Terminal to Albany via Northam and Narrogin to Gnowangerup to Katanning

Bookings and Information
1300 662 205
www.transwa.wa.gov.au



Effective 23/06/2014
Subject to change without notice

Bookings

Reservations are essential on all services and may be made up to three months in advance by telephoning 1300 662 205 (Australia wide, local call cost) from 8.30am - 5.00pm Monday to Friday, 8.30am - 4.30pm Saturday and 10.00am - 4.00pm Sunday (WST), at Transwa booking centres, accredited ticketing agents (times vary) or online at www.transwa.wa.gov.au. TTY callers may call the National Relay Service on 13 36 77 then quote 1300 662 205.

Fares and Concession

Valid concession card details must be provided at the time of booking for a passenger to be entitled to a concessional fare. Passengers must present their valid concession card when collecting their ticket, boarding services and if requested. Proof of identity may also be required. Full time students (Western Australian residents) aged 16 years and older are entitled to a concession on presentation of their Transperth SmartRider Student card, available from schools, colleges and universities.

Children

Children aged 5-15 years travel at half fare. Up to two underage children (under 5 years) can travel with each adult, one underage child can travel free if nursed and a child's fare will apply to the other underage child. Children under 10 years must be accompanied by a guardian aged 16 years or over. Proof of age will be required. Special arrangements apply for children aged 10-15 years (inclusive) who are not accompanied by an adult. Please enquire for further information.

Luggage

Passengers are limited to one item of stowed luggage (up to 20 kilograms) and one item of hand luggage (up to 7 kilograms). Luggage must be of a manageable size and clearly labelled with the passenger's name and destination. Luggage is carried at the owner's risk and if liability is accepted for lost and damaged items this will be limited to a maximum of \$200. The carriage of certain items, including bicycles and surfboards on some services are prohibited or restricted, and fees may apply so please enquire when booking. Unaccompanied luggage cannot be accepted and lockers are not available at Transwa stations.

Wheelchair Passengers

Transwa trains and road coaches are specially fitted to accommodate people in wheelchairs. Bookings are essential and any requirements should be explained to ensure availability. Some restrictions apply for motorised gophers/scooters.

Payment

Visa and MasterCard are accepted for telephone, internet and booking centre bookings. Transwa booking centres also accept EFTPOS for payment. Please check with accredited ticketing agents for payment options.

Cancellation

Refunds will only be made when tickets are cancelled prior to the scheduled departure of the booked service and are only available from Transwa booking centres upon presentation of the valid ticket. A cancellation fee of 10% of the ticket value (minimum \$2) will apply.

Refreshments

The consumption of personal alcohol is prohibited on all Transwa services. Alcoholic drinks may be consumed on the Australind and Prospector trains only if purchased onboard. Snack foods and soft drinks are available for purchase on Australind and Prospector trains. Stops are made on road coach routes for the purchase of refreshments.

Feedback

Feedback is welcome and may be made in writing to:
General Manager
Transwa
PO Box 8125
Perth Business Centre WA 6849
Alternatively telephone the PTA Information and Feedback Line by dialling 13 62 13
or email info@transwa.wa.gov.au.

To view Transwa's full Terms and Conditions, go to:
www.transwa.wa.gov.au/Bookings/BookingConditions

Smoking is strictly prohibited on all services.

Transwa we're going your way



